

		 <p>A Division of David Ball Group plc</p>	<h1>Customer Relations Form</h1>
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Please fill in questions below using BLOCK CAPITALS only

Customers Company Name:		
Products Purchased:		
Order By		
Phone	Fax	Email

When placing your order was the information given on your requested product (tick box)									
1 (v.poor)	2	3	4	5	6	7	8	9	10 (excellent)

Was the level of communication with our staff when ordering (tick box)									
1 (v.poor)	2	3	4	5	6	7	8	9	10 (excellent)

When receiving your goods were they packed (tick box)									
1 (v.poor)	2	3	4	5	6	7	8	9	10 (excellent)
Please give details of any problems you have had with our packaging:									

Have you received any Health & Safety Data Sheets (tick box)			
Yes	No	Would Like	Number of copies

Are there any Certificates of Conformity with your orders (This applies to sand customers only)	Yes	No
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Do you receive confirmation of order received calls/emails from our Head Office	Yes	Sometimes	Never
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Have you visited our website	Yes	No
Did you find the information you were looking for on our website	Yes	No

Has your Company received any information about our Company		
Yes	No	Would Like

Signed	Print Name
Position held	Date

Thank you for taking the time to fill out this form, I hope that this will help us provide the level of service that you expect as our customer. If there are any additional comments you would like to add which maybe of some use to us then please use the space below to write them in. (for example if this form would be better sent to someone else within your organisation then please give contact details below):

For further information please contact our Head Office on 01954 780687